Questions Log Compass Webinar 10th March 2016

Q: I understand all superuser roles have been extended to 30th April and that we do not need to request extension via Regional Commissioner.   Is that correct?
A: Yes

Q: Can you download the Role v Permission spreadsheet?
A: No, this sheet is not an offline report as it is frequently updated.

Q: As POR says a permit is only valid if it is on compass. Does that mean we no longer need to have the permit cards?
A: It is a local decision, the cards are still currently available from the Information Centre

Q: However how do we record permits on compass for children on Compass
A: Personal Permits should be accurately recorded locally

Q: We are getting a lot of alerts which are not relevant to our own district. Are there plans to rectify this?
A: This is a known issue
   - Update 18th March, this has been resolved.

Q: yes personal permits or some explorers in my section have leadership permits
A: Personal Permits should be accurately recorded locally

Q: Are Network Roles automatically added for new adults who are eligible or do they need to be added manually
A: They will be added automatically in the future in the meantime please add the role manually

Q: Why does the report on Disclosures Expired and Due to day never work or rather not produce any data?
A: In England and Wales you will find that this report is quite empty as nearly all disclosures if they have expired are in Atlantic Data waiting to be processed

Q: Could you please clarify - we need to already be logged in to Atlantic before requesting a Disclosure?
A: You will be re-directed from Compass when you request a Disclosure, you need to log in successfully for the application to transfer from Compass to Atlantic Data

Q: How does a check move form Applications submitted (not sent to dbs) - is it down to HQ to move it on?
A: Yes

Q: on Atlantic data my dashboard doesn't show reports
A: Only HQ have reports on Atlantic Data, which is why you do not have this as an option